

### ANNUAL REPORT FY 2022

### Mission Statement



House of Ruth provides housing and a continuum of support services for people with HIV/AIDS and their families who are homeless, at risk of losing their homes or need financial help to empower these individuals to be more self-reliant to live a healthier, safer and more equitable life.

### Glade House Short-Term Housing



- Single Room Occupancy (SRO). Short-term Housing for up to 2 years. 10 beds. Intensive case management, mental health counseling, GOP for substance abuse, monthly TARC passes, higher level of care assessment/referrals, life skills education, individual and group counseling.
  - Number of staff: 9, including 1 peer support navigator
  - Number of clients served: 12
- Outcomes (of 12 clients served):
  - Average length of stay: 1.7 years
  - 6 exited to permanent long-term housing (Housing Choice voucher)
  - 5 remain in SRO
  - □ lexited to substance abuse treatment program
  - 12 had an increase in total income in past 12 months
  - Bed utilization rate: 67%
  - For those that remained at Glade House for at least 9 months, 83% managed their addiction and stayed housed after exit

### Glade House Emergency Shelter



- Emergency shelter provides 3 beds. Residents may stay 90 days. Intensive case management, mental health counseling, GOP for substance abuse, life skills education, individual and group counseling.
  - Number of staff: same 9 as for SRO, including 1 peer support navigator
  - Number of clients served: 18
- Outcomes (of 18 unduplicated clients):
  - □ 10 exited to long-term housing (6 to HWH, 4 to HOPWA)
  - 3 exited to Glade SRO
  - 1 exited to public housing
  - □ 1 exited to Housing Choice emergency voucher program
  - 2 exited to friends/families
  - □ 1 currently remains in emergency shelter
  - 15 left with cash income
  - 6 left with non-cash benefits
  - □ 10 left with employment; 5 left with SSI/SSDI; and 3 had no income when they left
  - Bed utilization rate: 99%

### Glade House Programs



#### Annual Highlights Beyond the Outcomes:

- No client or staff contracted COVID
- All clients and staff became fully vaccinated for COVID
- Glade secured 2 peer support navigators

### Emergency and Family Services



- Housing case management; crisis intervention; rent/utility assistance; TARC; back-to-school; emergency housing/motel stays; rental application fees/security deposits; ID/birth certificate assistance; food pantry
  - Number of staff: 5
  - Number of clients served: 537
  - Number of newly diagnosed clients served: 14

- Number of clients who received housing case management/crisis intervention: 537
- Number of clients who received rent assistance: 117

### Emergency and Family Services



- Number of clients who received utility assistance: 102
- Number of clients who received 20 TARC tickets every other month: 301
- Number of children who received back-to-school assistance: 50
- Number of households who received emergency housing/motel stays: 14
- Number of clients who received payment of rental application fees/security deposits: 25
- Number of households who accessed food pantry at least once per month:271

### Long Term Housing – Kersey Condos

- Supportive housing in 4 one-bedroom condos with no deed restrictions and no mortgage
  - Number of staff: 3
  - Number of clients served: 4 households and 6 total residents were housed, receiving subsidized rent, case management, and emergency financial assistance

#### □ Outcomes:

- Average length of stay: 9 years; 2 of 4 clients have resided in their units more than 2 decades
- Percentage of residents who maintained or increased total income during program year: 50%
- ☐ Unit utilization rate: 100%

### Long Term Housing – Homes with Heart

- Supportive housing in 13 single family, scattered site homes with deed restrictions and no mortgage
  - Number of staff: 6
  - Number of clients served: 19 households with 23 adults and 9 children were housed, receiving subsidized rent, case management, and emergency financial assistance

- Average length of stay: 594 days or 1.6 years
- Percentage of residents who maintained housing at least 7 months: 78%
- $lue{}$  Percentage of residents who maintained or increased total income: 65%
- Unit utilization rate: 87%



## Long Term Housing – Community Property Owners



- Supportive housing in rental units owned by community property owners and subsidized by HOPWA funds
  - Number of clients served: 27 households and 44 individuals were housed, receiving subsidized rent, case management, and emergency financial assistance
  - Number of staff: 5

- Number of households who maintained their housing for at least 10 months:
   23
- Number of community property owners who received timely rental payments and annual lease re-certifications required for program participation: 27
- □ **HOPWA waiting list for long-term housing:** 72 households. 17 exited this year. At this rate, it will take us 4 years to house those on the list if no one is added.

### Demographic Snapshot



#### **RACE:**

 $\square$  African American: 342/537 = 64%

 $\Box$  Caucasian: 171/537 = 32%

□ Multiracial: 21/537 = 4%

• Missing: 3/537 = 0%

#### **TOP 5 ZIP CODES for Client Residences, from Most to Least:**

40203

40211

40212

40214

40215

NOTE: 3 of the 5 zips are among 5 poorest in Metro Louisville

### Demographic Snapshot



#### AGE:

- Number of unduplicated clients served across all programs: 537
- Client age ranges:
  - □ Birth to 17: 52
  - □ 18 to 30: 57
  - □ 31 to 49: 185
  - □ 50 to 64: 203
  - □ 65+: 40

NOTE: 45% of clients are age 50 and older

# Dashboard Metrics Statistics July 1, 2021 – June 30, 2022



#### Short-term Housing:

□ For those that remained at Glade House for at least 9 months, 83% managed their addiction and stayed housed after exit

#### Emergency Shelter:

■ Emergency Shelter utilization rate: 99%

#### Emergency and Family Services:

- Number of clients who received housing case management/crisis intervention: <u>537</u>
- Number of households who accessed food pantry at least once per month:

#### Long-term Housing:

- Across Kersey, HwH, and HOPWA programs, 82 individuals were housed, receiving subsidized rent, case management, and emergency financial assistance
- Across the 17 HoR-owned properties, 73% of heads of household maintained or increased total income

### **Board of Directors**



#### **Officers:**

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Cathy Lester
Joe Mayhorn
Valerie Reeves
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Julie Rose

### Statement of Activities



Revenue and Support	
Grants and contributions	<b>\$1,572,950</b>
Rental Income	94,380
Contributions of nonfinancial assets	169,119
Investment income	(202,362)
Miscellaneous income	4,712
Total Revenue and Support	1,638,799
Expenses	
Program Services	1,654,584
Management and general	188,686
Fundraising	121,675
Total Expenses	1,964,945
Change in Net Assets	(326,146)
Net Assets at Beginning of Year	3,084,762
Net Assets at End of Year	\$2,758,616